

Speakers

## **Unlocking ECommerce Success**

Empower your customers to sell more with a .Store domain







Arjun Pande Brand Director Store Domains, Radix

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Moderated by





# Agenda



ECommerce Opportunity

Growing ECommerce trends



#### .Store as an Ecommerce TLD

.Store domains at the forefront



Need for an SEO Study



SEO Study Design

The whats



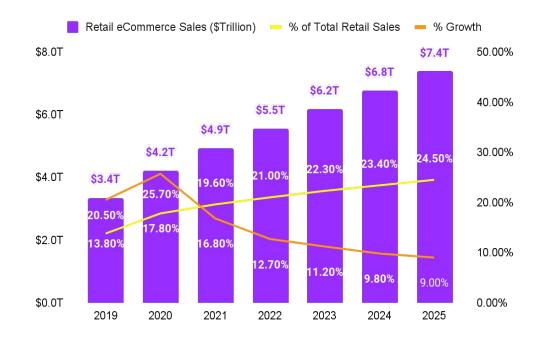




Conclusion What does the study tell us

## Growing eCommerce Opportunity

#### eCommerce Sales



**~55%** share of retail eCommerce sales is from D2C eCommerce

Source: eMarketer

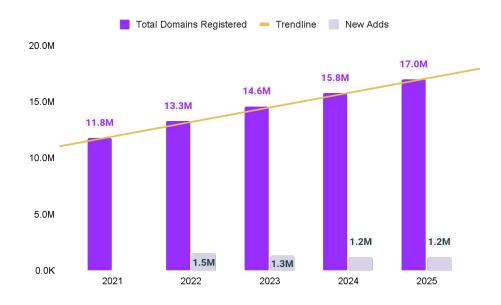
#### eCommerce Websites Growth - Global

Ecommerce Websites - % Share of All Developed Websites 50% 25.0M 20.0M 40% 28% 15.0M 28% 30% 10.0M 20% 5% 15% 5% 14% 14% 4% 5.0M 10% 0.0K 0% Q1'19 Q2'19 Q3'19 Q4'19 Q1'20 Q2'20 Q3'20 Q4'20 Q1'21 Q2'21 Q3'21 Q4'21 Q1'22 Q2'22 Q3'22 Q4'22 Q1'23 Q2'23 Q3'23 Q4'23

The % market share of **developed** ecommerce websites of all developed website has grown 28% as of Q4 '23

Source: Dataprovider

### eCommerce Domains Growth Projection



- Global eCommerce domains registrations are projected to grow at ~10% CAGR by 2025
- This growth rate is **almost double** the expected growth rate of the overall domains industry

Source: eMarketer

#### eCommerce is a growing opportunity and a growing CUSTOMER NEED

eComm sales are capturing a larger share of all retail sales.

Growth in eComm domains is beating regular domain growth forecasts.

ET HOWELL

Nothing says a business is online to sell, more directly than a website on a .Store!

.Store = eComm Customer

ET HOWELL

# Store is well primed to serve the eCommerce market





### .Store = proven eCommerce Product Market Fit

Leading eCommerce Domain Providers

- **Shopify:** .Store is the 2nd highest selling TLD, immediately after .com
- Etsy: 70% of all domains registered are .Store

#### .Store: Product-Market Fit



- .Store is the 2nd most registered TLD at Shopify through its registration flow, after .com
- .store sells 3X the volume of .org .and 1.8X the volume of .net

Store in the top domain result
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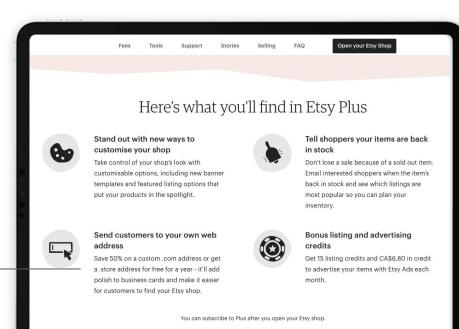
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	Test12345678		
	Enter the domain you want to buy.		
	MOST POPULAR		
	Test12345678.com	Un	available
	OTHER EXTENSIONS		
	Test12345678.ca	\$18 USD/year	Buy
	Test12345678.net	\$17 USD/year	Buy
	Test12345678.org	\$17 USD/year	Buy
	Test12345678.store	\$19 USD/first year	Buy

### .Store: Product-Market Fit

- .Store is the highest selling TLD at Etsy
- 70% of all names registered at Etsy are .Store domains

# Etsy

.Store exclusively offered for free as a benefit of an Etsy Plus subscription



# Great Product Market Fit X Serving a growing CUSTOMER NEED

The emergence of .Store in the top domain results across the likes of Shopify and Etsy is a testament to the product market fit for .Store.

More importantly, it is a function of serving a growing customer need - **eCommerce** 

FT HOWEL

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**BUT...** 

# Does the .Store TLD have an advantage for SEO/SEM?

## Why the need for an SEO study?

We wanted to understand if using a contextually relevant and meaningful domain extension like .Store for eCommerce websites:

- Delivers better SEO performance
- Increases click throughs and sales
- Results in better Google search marketing performance

as compared to other generic and contextually irrelevant domain extensions

To test these hypotheses, we conducted <u>a detailed study via an independent SEO</u> agency

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## SEO study design and details

## **Study Design**

A <u>controlled experiment</u> to run a live case study over an 18 month period starting with registering the domains and building the websites.

365 days of data collection from the day websites go live to measure SEO impact and eCommerce buyer perception between .Store and a legacy gTLD

- Launched 2 fully functional online stores to run this test:
  - Site one: brandname.gtld
  - Site two: brandname.store
- Measure the following:
  - Impact on SEO and organic performance
  - Impact on paid performance (search)

#### All variables, except for the domains, were kept materially the same across the 2 websites

### **Study Design**

- Each site **built on Shopify** with the same theme
- **26 products live**, plus variants and 3 product bundles targeting 3 different price points
- Similar content and referring domains for SEO
- Each of the sites used the **same layout** and product descriptions



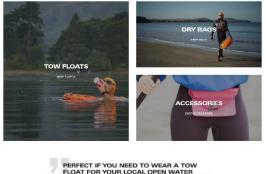


#### **Study Design**

- Ran this as any business owner or creator would run it
- Controlled the variables within this experiment by using **brand-new domains**
- Looked at each site's performance from an indexing, paid search, and SEO perspective

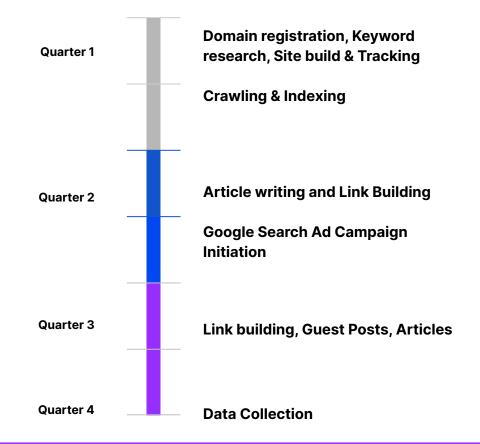


**OUR COLLECTIONS** 





## **Study Progression**



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## Value from .Store?

## Organic Results

brandname.gtld	
Impressions (GSC)	24,822
Clicks (GSC)	333
Average click-through rate (CTR) (GSC)	1.3%
Average position (GSC)	33
All page views (ex direct) (GA4)	5,546
Only organic page views (GA4)	461

brandname.store	
Impressions (GSC)	49,939
Clicks (GSC)	623
Average click-through rate (CTR) (GSC)	1.2%
Average position (GSC)	31.6
All page views (ex direct) (GA4)	6,728
Only organic page views (GA4)	759

Organic Results - .Store advantage





## Search Marketing Results

brandname.gtld	
Impressions	20,488
Clicks	1,819
Purchases	24
Cost	£1,078.73
Click-through rate (CTR)	8.88%
Avg. CPC	£0.59
Conv. rate	1.32%
Cost / conv	£44.95

brandname.store	
Impressions	21,547
Clicks	2,229
Purchases	33
Cost	£1,306.54
Click-through rate (CTR)	10.34%
Avg. CPC	£0.59
Conv. rate	1.48%
Cost / conv	£39.59

#### Search Marketing Results - .Store advantage

-12% lower cost of acquisition

**~16%** higher click through rate

## Concluding statements from the agency

Speaking honestly from my professional perspective the results came as a surprise to me. If anything, I would have thought things would have been equal, if not weighted towards the gTLD vs .store TLD. I wouldn't have thought that the .store site would statistically outperform the gTLD site in nearly all KPIs.

We saw that brandname.gtld outperformed brandname.store on initial indexing. Though following this, from an overall paid search and SEO perspective, the brandname.store statistically outperformed the brandname.gtld counterpart site on all but one measurable KPI.

In Google's own guidelines documentation they say "Overall, our systems treat new gTLDs like other gTLDs (like .com and .org).". We can safely say that this is true. The new gTLDs (like .store) are not looked at or weighted against in a negative way that would affect your site performance, in our case, it was only positive.

Finally, if you just want to launch your own store and keep it separate from your main website, I see no reason why you wouldn't do this on a .store TLD.

Link to the study: https://contrast.digital/blog/domain-tld-experiment/

#### In conclusion...

A .Store domain performs better!



**2**X

Visibility

12%

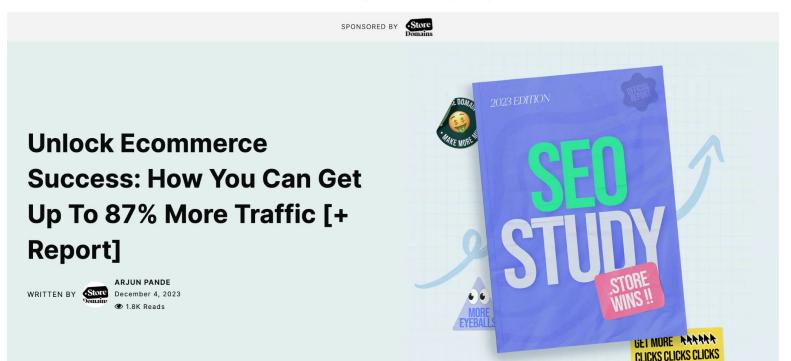
**Better ROAS** 

### Media Coverage

Search Engine Journal

Unlock Ecommerce Success: How You Can Get Up To 87% More Traffic [+ Report]





#### **Search Engine Journal**

### Media Coverage

12-Month Study Shows .Store Strength and How New gTLDs Can Cut Through the Clutter

**ICANN** launched their new gTLD program over a decade ago, resulting in more than 1,100 new domain extensions being available for registration today. However, the ten most popular new gTLDs, less than 1% of total TLDs, account for 53% of all new gTLD registrations. It is obvious that reaching a high level of success with new qTLDs is not an easy task. Even so, in July ICANN green lighted the creation of another round of new gTLDs that are expected to arrive in 2Q-2026. With the already stiff competition soon to get even tougher, it is imperative that current and future new GTLD operators figure out how they can stake out a profitable piece of the market for themselves.

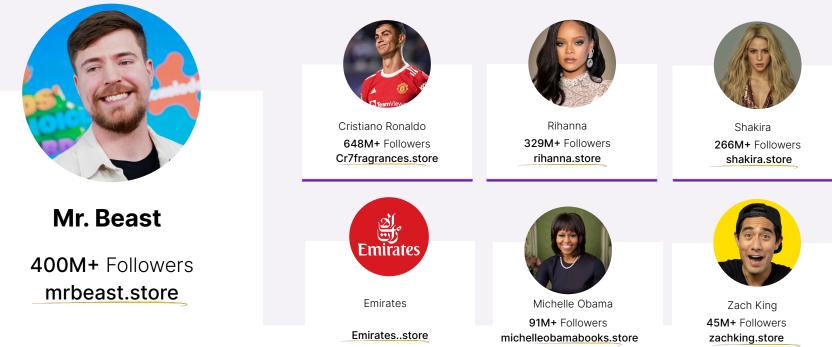


A good way to do that would be to look at what today's successful operators have done to cut through the clutter. That group includes **Radix**, the operator of ten new TLDs, who has made several of their extensions stand out in the crowd using a **multi-pronged strategy** that has included building communities around specific TLDs, conducting unique marketing campaigns that reward participants and providing credible research that demonstrates the inherent value of their TLDs. With respect to the latter tack, Radix commissioned a recently completed independent **12-month SEO study** of **.store domains** (one of the ten most popular new TLDs) conducted by eCommerce marketing agency **Contrast Digital**.

#### **DNJournal.com**

## Who's using .Store?













About Radix

#### Radix in a snapshot

**No.1** 

nTLD Portfolio Registry basis total DUMs

#### 8 Million +

Domains under management with 10 nTLDs

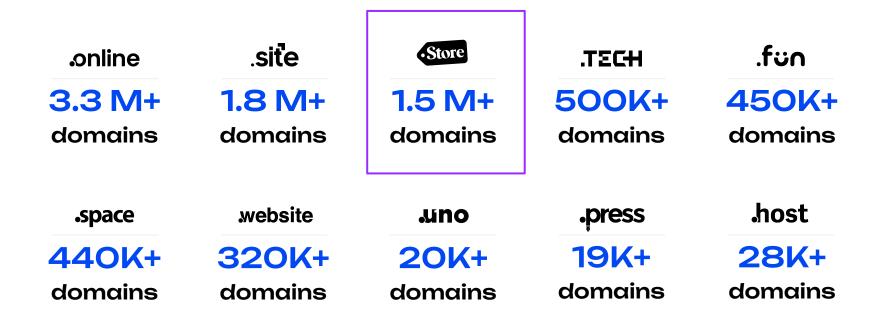
#### 28% Market Share

nTLD Market share of new registrations in 2023

## Our TLD Portfolio

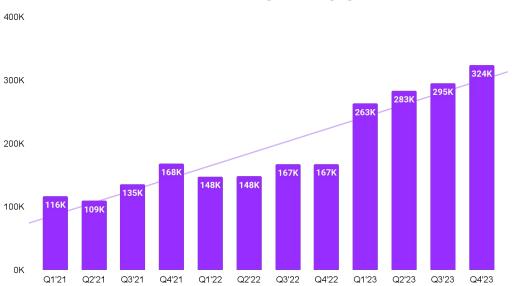
online	.site	• Store	.TECH	.fün
3.3 M+	1.8 M+	1.5 M+	500K+	450K+
domains	domains	domains	domains	domains
.space	website	Juno	.press	.host
440K+	320K+	20K+	19K+	28K+
domains	domains	domains	domains	domains

### **Our TLD Portfolio**



### .Store growth - Quarterly New adds

**48%+** compounded annual growth rate (CAGR) since 2021 in new registrations

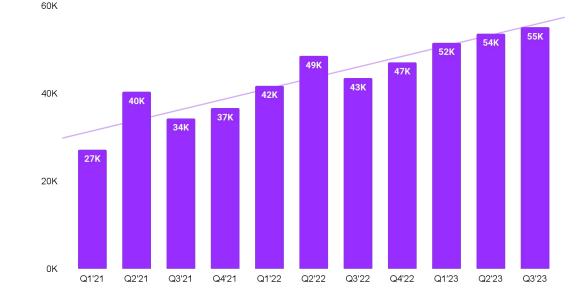


#### .Store new adds growth - QoQ

### .Store growth - Quarterly Renewals

~43% compounded annual growth rate (CAGR) since2021 in domain renewals

#### .Store renewal growth - QoQ



#### .Store at a glance





1.5M+

Total Domains Registered

49%

Growth in Renewals - 2021 vs 2023

**3X Growth** 

in eCommerce Websites since Jan 2021\*

# THANK YOU



Arjun Pande Brand Director - .Store Domains



Sahar Khan

Senior Manager - Channel Partnerships

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www.radix.website

#### Let's Work Together

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