

RU-CENTER Direct Domain Transfer & Trustee Solution

1. Introduction

1.1 Purpose of This Guide

This guide explains how a domain administrator can:

- Transfer a .RU, .SU or .PH domain to direct service with RU-CENTER and order the Trustee Service.
- Complete identification through the Unified Identification and Authentication System (ESIA/Gosuslugi), where required.

Please share the relevant section with customers who wish to use this process.

1.2 Background

Due to sanctions-related payment restrictions, we can no longer provide the Trustee Service for .RU, .SU or .PH domains. Customers who require a trustee (a Russian-resident administrator for their domain) may order the service directly from RU-CENTER by following the instructions below.

1.3 Important Sanctions and Payment Notice

By transferring a domain to direct service and ordering the Trustee Service, **the customer will enter into a direct contractual relationship with a Russian service provider**. Before proceeding, customers must check whether the sanctions, payment restrictions and other legal requirements applicable in their country permit them to enter into this arrangement and make payments to Russia.

2. Transferring a Domain to RU-CENTER and Ordering the Trustee Service

2.1 Before You Begin: NIC-D Contract Number and Password

To sign in at nic.ru, the customer will need their **NIC-D contract number and password**.

- Resellers can retrieve **the customer's NIC-D contract number** via the [StatusDomain command](#).

```
command = StatusDomain  
domain =
```

The NIC-D contract number can be found on line 15 of the response as in the following example.

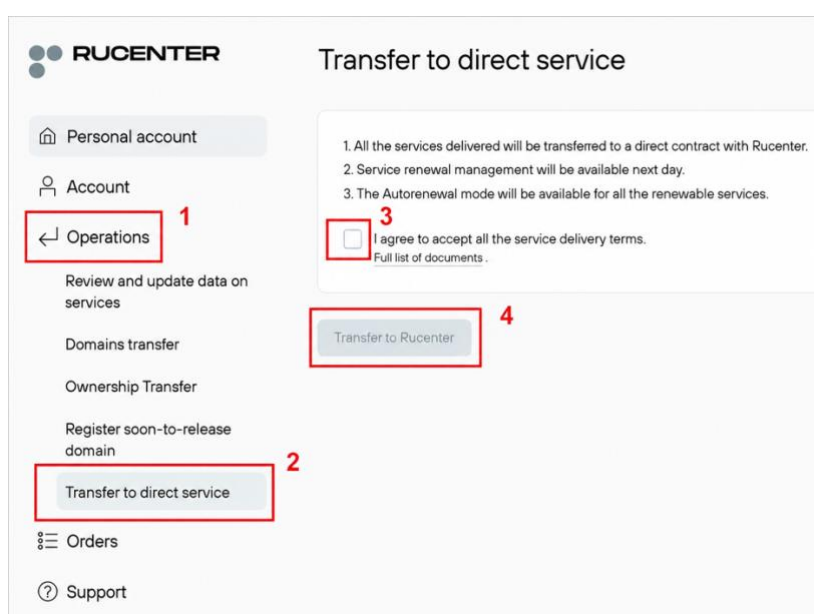
```
Plain Text  
1 [RESPONSE]  
2 code = 200  
3 description = Command completed successfully  
4 runtime = 4.165  
5 queue time = 0.005  
6 property[nameserver][0] = ns1.centralnic.ru  
7 property[nameserver][1] = ns2.centralnic.ru  
8 property[nameserver][2] = ns3.centralnic.ru  
9 property[nameserver][3] = ns4.centralnic.ru  
10 property[nameserver][4] = ns5.centralnic.ru  
11 property[owner contact][0] = /NIC-D  
12 property[registrar][0] = RU-CENTER  
13 property[registration expiration date][0] = 2025-01-01  
14 property[x-ru-autorenew][0] =  
15 property[x-ru-contract][0] = /NIC-D
```

- **If the reseller has the NIC-D password on file**, it may be provided directly to the customer, avoiding the need for a password reset.
- **If a password is unavailable and a password recovery is required**, the reseller must first ensure that the email address associated with the registrant's NIC-D account is valid and accessible. The customer can then

recover access using their NIC-D contract number and contact email address through the [RU-CENTER password recovery form](#).

2.2 Transfer the Domain to RU-CENTER Direct Service

1. [Sign in](#) to the customer's personal account using the NIC-D contract number and password.
2. Go to **Operations** → **Switch to Direct Sponsorship**.
3. Select **Transfer to Rucenter**.



Personal account: Operations → Switch to direct sponsorship → Transfer to RU-CENTER

The transfer is normally completed automatically within approximately one hour. Both the domain administrator and the owner of the current managing contract will receive an email confirming the change.

For more information, see [RU-CENTER's instructions for transferring to direct service](#).

2.3 Order the Trustee Service

1. Once the transfer to direct service has been completed, open the [Trustee Service page](#).
2. Follow [RU-CENTER's detailed Trustee Service instructions](#).
3. Complete the order and pay for the service.

After ordering and paying for the Trustee Service, the customer must send the required documents to trustee@nic.ru within seven days.

The required documents are listed in RU-CENTER's instructions linked above. If the customer is unsure which documents are required, they should contact RU-Center for confirmation before placing the order.

3. Completing ESIA/Gosuslugi Identification

Identification through ESIA – the Unified Identification and Authentication System linked to the [Gosuslugi portal](#) – confirms that a Russian-resident domain administrator is a verified person or legal entity.

The identification process is completed entirely through the customer's NIC-D account on RU-CENTER's systems. No registrant information needs to be submitted through our systems.

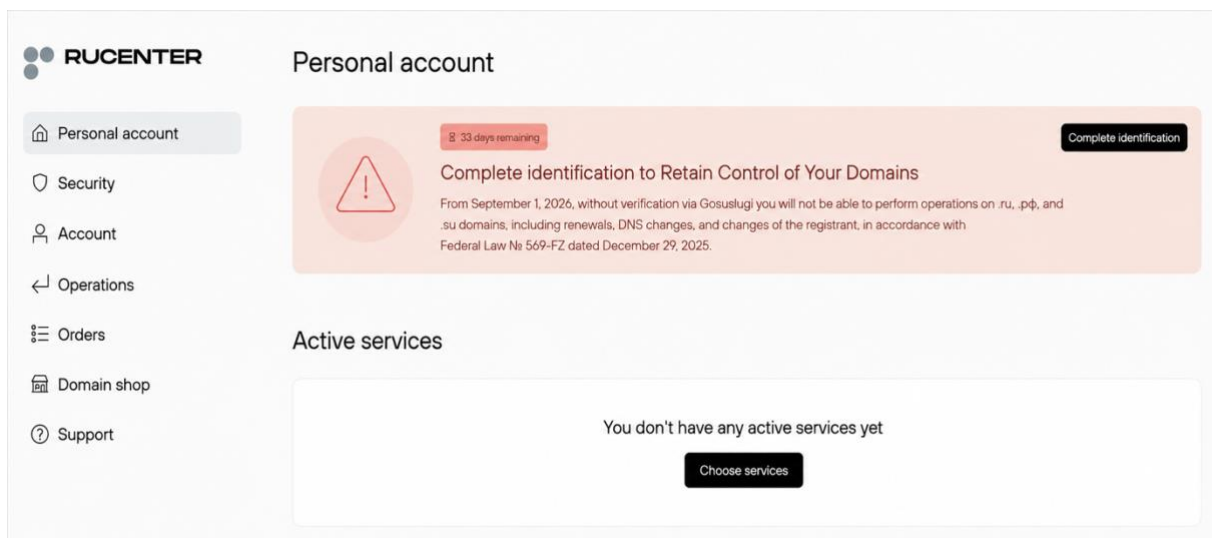
3.1 Who Must Complete Identification?

Identification is required for:

- Any domain administrator who is a Russian resident.
- Any domain administrator changed to a Russian resident before 1 September.

Where identification is required, the customer's NIC-D account will display a prompt to complete the process.

3.2 How to Complete Identification



NIC-D account: ESIA identification prompt

1. Sign in to the NIC-D account.
2. Select **Complete Identification**.
3. Follow the instructions for the applicable registrant type:
 - [Individuals](#)

- [Individual entrepreneurs](#)
- [Legal entities](#)

Russian-resident customers whose domains are managed by a reseller and who have not yet completed identification may also receive a direct email invitation from RU-CENTER. They can use the link in that email to begin identification without first signing in to their NIC-D account.

For further details, see [RU-CENTER's partner guide to ESIA identification](#).

4. Further Assistance

If you have any questions, please contact your dedicated Account Manager or our Customer Support team at support@centralnicreseller.com.